







## 3 key lessons to the art of woo

An element of surprise... it's all about them

The more personal the better

You have to know who they are to woo well



## An element of surprise... it's all about them

Can't be a bait and switch

Can't be insincere

Doesn't have to be big







## The more personal the better Isn't about having their name mail merged into a letter Takes a village to pull this off Will create staggering WOM!





## You have to know who they are to woo well It has to matter to them It makes it a real relationship A misstep will get noticed and talked about



















































































